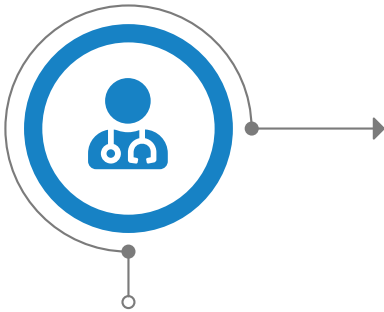




Care that's always there

WHEN IT'S CRISIS CHOICES FOR YOU AND BE TO GET HEALTH CARE.



PRIMARY CARE PROVIDER	24-HOUR NURSE LINE	BLUE CROSS ONLINE VISITS SM	WALK-IN CLINICS	
			RETIL HEALTH CLINIC	URGENT CARE CENTERS
AVERAGE WAIT TIME FOR CARE 3	AVERAGE WAIT TIME FOR CARE	AVERAGE WAIT TIME FOR CARE 5	AVERAGE WAIT TIME FOR CARE 3 6	
APPOINTMENT REQUIRED?	APPOINTMENT REQUIRED?	APPOINTMENT REQUIRED?	APPOINTMENT REQUIRED?	
VISIBILITY	VISIBILITY	VISIBILITY	VISIBILITY	
SERVICES TREATMENT				